(c) Necessary proposal to fill up the five posts (5) of Lower Division Clerks under reserved category of Scheduled Caste has been taken up with the Staff Selection Commission (SSC).

Complaints against CGHS Staff

3750. SHRI DHARAM PAL SABHARWAL: Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) the number of complaints received against the doctors and paramedical staff (Allopathic, Ayurvedic and Homoeopathic) from the CGHS beneficiaries residing in Delhi from June, 2005 to April, 2006;

(b) the details and nature of complaints received, dispensary-wise and zone-wise, separately; and

(c) whether any action has been taken by Government against each complaint and if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRIMATI PANABAKA LAKSHMI): (a) to (c) A Statement containing the details and nature of complaints against CGHS staff in Delhi and action taken is enclosed.

Statement

Details of complaints against CGHS staff in Delhi and action taken thereon

Sl. No.	Name of dispensary	The details & nature of complaint against Doctors & paramedical staff received from beneficiaries from June, 2005 to April, 2006	Details of action taken
1	2	3	4
	Central Zone		
1	Parliament House Annexe	Non-availability of medicines for diabetic patients at Medical Center, Parliament House Annexe on 9th and 10th March, 2006	Most of the diabetic medicines are available in the Parliament House Annexe. In case a particular brand is not available, same is procured through local chemist for Hon'ble MPs.

1	2	3	4
2	North Avenue	Against Smt. Sunita for short supply of medicine & misbehaviour	Smt. Sunita has since been transferred from the dispensary.
3	North Avenue	Alleged misbehaviour of Mrs. Sunita, Pharmacist	Under process.
4	North Avenue	Against pharmacist for misbehaviour	Under process.
5	North Avenue	Against Dr. (Mrs.) Usha Sapra for misbehaviour	Complainant has requested to close the matter.
6	North Avenue	Harassment meted out to Sh. Dilbagh Singh	Under process.
7	North Avenue	Non-avilability of local purchased medicines	Under process.
8	North Avenue	Against staff of the dispensary for their incompetent behaviour	Concerned staff has been transferred from the dispensary.
9	South Avenue	Against Doctors & Staff for their absence from duties	Under process.
10	South Avenue	Against Dr. Baswal for denial of Hepatitis B vaccine & rude behaviour	Available vaccine is of pediatric use only. However necessary instruction have been issued to staff to be more polite & courteous.
11	Telegraph Lane	Allegede use of filthy language by Dr. J.K. Nayak	Complaint could not be substantiated.
12	Telegraph Lane	Against CMO l/c for misbehaviour	Allegation could not be substantiated.
13	Telegraph Lane	Deficiency in the services/ treatment of patients by doctor and staff	Necessary corrective measures have been taken to ensure proper services to the beneficiaries
14	Chitra Gupta Road	Against Dr. S.K. Singh, officiating MO.	Under process.

1	2	3	4
15	Gole Market (Kali Bari)	Against Dr. Meera Chakraborty for rash & arrogant behaviour	Allegation could not be substantiated.
16	Ayurvedic Hospital, Lodhi Road	Against Subhash Chandra for harassment made to Sh. Dutta	Under process.
17	Constitution House (Curzon Road)	Against Sh. Gulshan Mehta, LDC regarding alleged corruption with staff of HRD Ministry.	Under examination.
18	Telegraph Lane	Complaint regarding frequent transfer/posting of Sh. Raj Kumar, Pharmacist	Under process.
South Zone			
1	Gurgaon	Against Dr. Satupa Sikdar for misbehaviour	The complainant came without the patient.
2	Gurgaon	Mishandling of cash	Under process.
3	Andrews Ganj	Against Dr. (Mrs.) Bandana Chakarvorty for misbehaviour and supply of medicine	Prescription of the beneficiary was with signature of concerned doctor.
4	Andrews Ganj	Against Sh. Dutta for misbehaviour	Under process.
5	Kalkaji II	Against CMO l/c for not giving appointment with visiting specialist	Allegation could not be substantiated.
6	Malviya Nagar	Harassment & misbehaviour by staff	Concerned staff was transferred from dispensary.
7	MB. Road	Against Dr. (Mrs.) Lalita for refusal to dispense medicines	Under process.
8	R.K. Puram (No. 57)	Against Dr. Neeraj for non supply of prescribed medicine	Allegation could not be substantiated.
9	R.K. Puram (No. 50)	Against Sh. Malik, Storekeeper	Under process.

1	2	3	4
10	Sarojini Nagar Market	Against Dr. Behera for misbehaviour	Under process.
11	Mat. & Gyane Center, R.K Puram	Against lady Doctor on duty for misbehaviour	Allegation could not be substantiated.
12	Lajpat Nagar	Regarding the alleged negligence on the part of Dr. Saxena, Polyclinic	Under process
East Zone			
1	Ghaziabad	Against Sh. Y. Kumar & Sh. Sharma for misbehaviour	Concerned staff was transferred from dispensary
2	Noida	Against the CMO l/c for not giving permission	Allegation could not be substantiated.
3	Noida	Absence of Doctor & long queues at indent counter	Under process
4	Noida	Against CMO l/c for supply of medicine & not giving appointment with visiting specialist	Under process
5	Laxmi Nagar	Against Sh. Gandhi, LDC for use of abusive & insulting language	Allegation could not be substantiated.
6	Mayur Vihar	(a) against Dr. (Mrs.) Paradkar (b) Legal Notice against Dr. (Mrs.) Paradkar by Mrs. Swaran Sehgal Card No. P-20711	Under process Under process
7	Mayur Vihar	Against Pharmacist Mrs. Alka Khullar for misconduct & misbehaviour	Under process
8	Mayur Vihar	Against Dr. (Mrs.) Paradkar for supply of medicine	Allegation could not be substantiated.
9	Rajpur Road	Against Dr. Archna Rani for denial of indenting the medicines	Allegation could not be substantiated
10	Shakti Nagar	Refusal of medicine by the CMO l/c	Under process
11	Vivek Vihar	Against CMO l/c for supply of medicines & rude behaviour	Under process

1	2	3	4
12	Vivek Vihar	Against Pharmacist for short supply of medicine & rude behaviour	Under process
13	Yamuna Vihar	Against Dr. Avdhesh Kumar Saxena for misbehaviour & refusal to medicine	Allegation could not be substantiated as medi-supply the cines was non admissible
14	Yamuna Vihar	Against pharmacist Sh. N.L. Sharma	Under process
North Zone			
1	Karol Bagh	Illegal activities of doctors & storekeeper	Concerned staff transferred from dispensary.
2	Palam Colony	Against Pharmacist for misbehaviour & issue of loose medicines	Allegation could not be substantiated.
3	Palam Colony	Against Dr. R.K. Mehta for negative attitude, harrasment & unsatisfactory service	Under process
4	Palam Colony	Against Pharmacist Sh. Dabas for physical mishandling	Allegation could not be substantiated.
5	Palam Colony	Against Jai Kishan, Nursing Attendent for rude behaviour	Under process
6	Palam Colony	Against CMO l/c for misbehaving & calling the police	Under process
7	Rohini	Against Doctor & Pharmacist for misbehaviour & non payment of medical claim	Allegation found baseless and payment of bills made to the beneficiary.
8	Rohini	Against CMO l/c for not giving the permission for blood test & lipid profile test	CMO l/c acted as per the advice in the prescription.
9	Delhi Cantt	Against CMO l/c for tempering in AWO's letter	Complainant intimated that the matter was settled amicably.
10	Pitampura	Harassment of pensioners by various means by doctors & para medical staff of dispensary	Allegation could not be substantiated.

1	2	3	4
11	Rajouri Garden	Less indent of medicine due to staff fault	One medicine was NA with the chemist so complainant was advised to purchase it.
12	Rajouri Garden	Aganist CMO l/c & Sh. Dabas for unbecoming attitude & behaviour	Under process
13	Sunder Vihar	Against Dr. (Mrs.) Pannikar for misbehaviour	Under process
14	Sunder Vihar	Harassment & irregularities in CGHS	Under process
15	Hari Nagar (Homoeo)	Against irresponsible lady doctor	Under process

Paediatric Super Speciality Hospitals in Maharashtra

3751. SHRI SANJAY RAUT: Will the Minister of HEALTH AND FAMILY be pleased to state:

(a) how much of cost has been borne by the Central Government and Delhi Government for setting up an exclusive Chacha Nehru Bal Chikitsalaya, Children's Super Speciality Hospital, Geeta Colony, Delhi and details of such children's hospitals running in the country;

(b) whether Government are considering to set up such hospitals in other parts of the country, particularly in Maharashtra;

(c) if so, the details thereof; and

(d) if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRIMATI PANABAKA LAKSHMI): (a) Chacha Nehru Bal Chikitsalaya, Children's Super Speciality Hospital, Geeta Colony, Delhi has been set up by GNCT of Delhi. The Central Government has not provided any financial assistance for setting up this hospital.